

## GENERAL TERMS AND CONDITIONS FOR GOLD LOAN সোনৰ ঋণৰ সাধাৰণ চৰ্ত আৰু নিয়মাৱলী

Annexure - I

- The loan is granted against the pledge of gold ornaments, subject to valuation and verification.
- 2. The borrower must provide valid identity and address proof as per KYC norms.
- The loan tenure and EMI structure will be communicated at the time of loan disbursement.
- The interest rate applicable on the loan will be determined by the company and is subject to change.
- 5. The borrower shall pay EMIs on or before the due date every month.
- 6. Late EMI payments shall attract a penalty of 1% per day of the overdue amount.
- If three consecutive EMIs remain unpaid, the pledged gold shall be subject to auction as per company policy.
- The fine amount accrued will be added to the actual EMI after 30 days of nonpayment.
- Subsequent penalties will be applicable on the total outstanding amount (actual EMI + fine EMI).
- Carrying fake or illegal gold, whether intentionally or unintentionally, is strictly prohibited and shall lead to legal action.
- The company does not process EMI payments through e-mandate or NACH; the borrower must make payments manually.
- Pre-closure charges apply if the loan is closed before three months, charged at 1.5% of the outstanding loan amount plus GST.
- 13. Any part payment will be treated as an overdue EMI and will not be adjusted separately.
- 14. At the time of loan closure, the borrower must clear all dues, including principal, interest, and penalties.
- 15. The pledged gold shall be returned only upon full repayment of the outstanding loan 8.
- amount.

  16. Gold valuation is based on the purity and weight of the ornaments as assessed by the
- company.

  17. The borrower is responsible for verifying the weight and purity assessment before
- pledging.18. The company has the right to revise interest rates, penalties, or other charges, subject to 7 days prior intimation.
- 19. The borrower must keep the company informed of any change in contact details or
- The company shall have the right to retain the pledged gold in case of default beyond the stipulated period.
- The borrower shall not claim any compensation or damage for loss due to seizure or auction of pledged gold.
- The company shall not be liable for any depreciation in the value of pledged gold during the loan tenure.
- Any dispute arising from the loan agreement shall be resolved as per Indian legal jurisdiction.
- 24. The company reserves the right to refuse or recall the loan at its sole discretion.
- 25. In the event of legal proceedings, the company shall recover legal costs from the borrower.
- Borrowers are advised to insure their gold for added security, though it is stored safely by the company.
- 27. The borrower must acknowledge receipt of loan terms before disbursement.
- EMI payments must be made in company-approved modes (cash, bank transfer, UPI, or other digital payments).
- 29. Interest on the loan is calculated on monthly flat basis.

during the loan tenure

- 30. The company reserves the right to conduct random checks on pledged gold.
- Borrowers must provide consent for data sharing with credit bureaus as per RBI guidelines.
- 32. Loan defaulters will be reported to credit bureaus, affecting future borrowing capacity.
- 33. The pledged gold shall not be melted, reshaped, or tampered with until full repayment.
- 34. Borrowers cannot demand specific storage conditions for their pledged gold.
- 35. The company does not guarantee the safety of pledged gold in case of natural disasters.
- 36. The borrower shall indemnify the company against any claims arising from loan default.37. Loan renewals shall be at the discretion of the company and subject to repayment
- history.

  38. The borrower acknowledges that gold weight and purity may vary due to environmental
- The borrower acknowledges that gold weight and purity may vary due to environmenta factors.
- The company is not responsible for sentimental or historical value associated with pledged gold.
- Borrowers shall not hold the company accountable for regulatory changes affecting loan terms.
- 41. Gold pledged must be free from any existing encumbrances, and borrowers must declare the same.42. The company reserves the right to modify these terms in compliance with regulatory
- requirements.
  43. Borrowers must comply with any additional RBI or government regulations applicable
- In case of the borrower's demise, legal heirs must settle the loan before claiming the pledged gold.

- 45. Loan agreements are **non-transferable** and cannot be assigned to third parties.
- In case of the borrower's demise, legal heirs must provide valid proof of relationship and identity to claim the pledged gold.
- Legal heirs must settle all outstanding dues, including principal, interest, and penalties, before claiming the pledged gold.
- 48. By availing of the loan, the borrower agrees to abide by these terms and conditions in full.
- সোণৰ অলংকাৰ জামিন ৰাখি ঋণ প্ৰদান কৰা হয়, ঋণৰ পৰিমান বিভিন্য কাৰকৰ প্ৰপৰত নির্ভৰ কৰে।
- ঋণ লোৱা জনে KYC নীতি-নিয়য় য়তে বৈধ পৰিচয় প্রয়াণ আৰু ঠিকনা প্রয়াণ দিব
  লাগিব।
- 3. খাণ প্ৰদানৰ সময়ত খাণৰ কাৰ্যকাল আৰু EMI ৰ বিষয়ে জনোৱা হব।
- 4. ঋণৰ ওপৰত প্ৰযোজ্য সুতৰ হাৰ প্ৰতিষ্ঠানে নিৰ্ধাৰণ কৰিব আৰু ইয়াৰ সলনি কৰিব পাৰে।
- 5. ঋণ লোৱাজনে প্ৰতিমাহে নিৰ্ধাৰিত তাৰিখত বা তাৰ আগতে EMI দিব লাগিব।
- 6. EMI বাকী পৰিলে দৈনিক ১% জৰিমনা বাকী টকাৰ গুপৰত দিব লাগিব।
- যদি একেৰাহে তিনিটা EMI পৰিশোধ নকৰাকৈ থাকে তেন্তে কোম্পানীৰ নীতি অনুসৰি সোণটো নিলাম কৰা হব।
- জমা হোৱা জৰিমনা ধন পৰিশোধ নকৰাৰ ৩০ দিনৰ পিছত প্ৰকৃত EMI ৰ লগত যোগ কৰা হব।
- 9. পৰৱৰ্তী জৰিমনা মুঠ বাকী টকাৰ (EMI + জৰিমনা) ওপৰত প্ৰযোজ্য হব।
- 10. ইচ্ছাকৃত বা অইচ্ছাকৃতভাৱে নকল বা অবৈধ সোণ জমা দিলে আইন মতে দন্ঠনীয় হব।
- 11. ই-মেণ্ডেট (e-mandate) বা NACHৰ দ্বাৰা EMI পৰিশোধ নহয়।
- 12. তিনিমাহৰ আগতে ঋণ বন্ধ কৰিলে বাকী ঋণৰ ১.৫% + (GST) দিব লাগিব।
- 13. ঋণ পৰিশোধ হোৱাৰ সময়ত ঋণ লোৱাজনে মূলধন, সূত আৰু জৰিমনা সকলো আদায় দিব লাগিব।
- ঋণৰ ধন সম্পূর্ণৰূপে পরিশোধ করার পিছতহে সোণখিনি ঘূরাই দিয়া হব।
- 15. কোম্পানীয়ে সুতৰ হাৰ আৰু জৰিমনাৰ নিয়ম সাল-সলনি কৰিলে ৭ দিনৰ আগত জনাই দিব।
- 16. সোণৰ মূল্য হ্ৰাস হলে কোম্পানী দায়বদ্ধ নহয়।
- 17. আইনী প্ৰক্ৰিয়াৰ ক্ষেত্ৰত কোম্পানীয়ে ঋণ লোৱাজনৰ পৰা আইনী খৰচ আদায় কৰিব প্ৰাৰিব।
- 18. সমতল হিচাপত ঋণৰ সুত লোৱা হয়।
- 19. প্ৰাকৃতিক দুৰ্যোগত ক্ষতি হোৱা সোণৰ দায়িত্ব কোম্পানীৰ নহয়।
- 20. RBI/চৰকাৰী নতুন নিয়ম মানি চলিব লাগিব।
- 21. ঋণলোৱা জনৰ মৃত্যু হলে উত্তৰাধিকাৰীয়ে ঋণ পৰিশোধ কৰি সোণ ঘূৰাই লব লাগিব।
- 22. ঋণ লোৱাজনৰ মৃত্যুৰ ক্ষেত্ৰত আইনী উত্তৰাধিকাৰী সকলে মৃত্যুৰ পৰিচয় প্ৰমাণ দিব লাগিব।
- 23. ঋণ লোৱাজনে এই চর্ত আৰু নিয়মসমূহ সম্পূর্ণৰূপে মানি লব লাগিব।

Signature of Borrower Date